



**PROSURV**  
A CUMMING COMPANY

*Management and staff at Prosurv Consult Ltd are dedicated to the principle of continual improvements in quality, reliability and unrivalled client service.*

Our principal aim is to always provide our clients with high quality, reliable, competent technical expertise with dependable client service that conforms exactly to stated terms of appointment and schedule of services which includes any other underpinning relevant statutory or regulatory requirements.

The establishment of our Quality Management System (QMS) is therefore the foundation to build a company culture committed to continual improvement.

Our QMS is based on the requirements of BS EN ISO 9001:2015 and the company is fully committed to fulfilling these and other pertinent agreed requirements. The system has been developed to enable full integration of in-house, service, industry best practice and client specific requirements.

Our QMS provides a risk-based approach to thinking, managing opportunities and mitigation of risks, including the elimination of service quality issues or other potential quality issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and supports with the achievement of the established quality objectives and customer satisfaction.

Top management will demonstrate leadership and commitment through the implementation of the QMS, including the formulation, monitoring and measurement of quality and improvement objectives.

This policy will be communicated to all employees and as a minimum, when requested to, stakeholders and or interested parties.

All management levels will review this policy and formulate QMS objectives during management reviews to ensure its continuing integrity, effectiveness, compatibility and alignment with the context and strategic direction of the organisation.

Paul Dunning Managing Director	Daniel Smith Director	Chris Price Director	Richard Berry Director
22 <sup>nd</sup> April 2019 Rev 3 <sup>rd</sup> August 2020	22 <sup>nd</sup> April 2019 Rev 3 <sup>rd</sup> August 2020	22 <sup>nd</sup> April 2019 Rev 3 <sup>rd</sup> August 2020	22 <sup>nd</sup> April 2019 Rev 3 <sup>rd</sup> August 2020